

2022 ANNUAL REPORT OF THE PUBLIC RELATIONS AND COMPLAINTS COMMITTEE
OF THE AGONA WEST MUNICIPAL ASSEMBLY

INTRODUCTION

The Public Relations and Complaints Committee of the Agona West Municipal Assembly during the period under review was very effective in ensuring that the activities of the Assembly were well disseminated as well as resolved grievances presented to the Assembly thereby enhancing the peaceful co-existence among residents of the Municipality.

MEMBERSHIP OF THE COMMITTEE

NO	NAME	POSITION
1	HON. FRANK YEBOAH	CHAIRMAN
2	HON. SAMUEL EYISON	MEMBER
3	HON. NANA ATTA KOFI	MEMBER
4	HON. JOYCE AMPOFO	MEMBER
5	HON. SAMUEL A. ASSIPOUNOU	MEMBER
6	HON. ABIGAIL A. BAAFI	MEMBER
7	MICHAEL MANFORD	ISD
8	SEKYI SAM	NCCE
9	ABUBAKAR A ADAMS	CIVIL SOCIETY
10	SAMUEL LOUIS FRIMPONG	SECRETARY

STATUS OF COMPLAINTS RECEIVED

NO	NAME OF COMPLAINANT	COMPLAINT	RECOMMENDATION	ACTION TAKEN
1	Collins Adu Abban	Blocking of access road	Contractor should create an access for the complainant to his residence	Contractor had provided an access for the complainant
2	Emmanuel Abaidoo – Acquah	Access road blocked	Contractor should create an access for the complainant to enable him access his residence	Access road constructed by contractor
3	Alexander Botchey	Non- payment of wages by contractor	Contractor directed to pay the said wages within one month	Contractor had settled the wages accordingly
4	Victoria Adu Dawood	Complaint against Hon. Eric Adams	Hon. Eric Adams should refund the amount of GHs8,000.00 to the Complainant	A part – payment of Ghs5,000.00 had been made by Hon. Eric Adams. Committee had taken steps to retrieve the balance

CONCLUSION

The Committee was able to address all complaints brought before it during the period under review.

RECOMMENDATION

Management should build the capacity of members in conflict resolution. Additionally, the Committee should be well resourced in order to carry out its duties.

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SAMUEL LOUIS FRIMPONG
(AD1- SECRETARY)